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Bib Data Sheet

CONFIRMATION NO. 1061

SERIAL NUMBER 10/047,446	FILING DATE 01/14/2002 RULE	CLASS 707	GROUP ART UNIT 277 2165	ATTORNEY DOCKET NO. 1546.015US1
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APPLICANTS
 Max Copperman, Santa Cruz, CA;
 Allen Cypher, Capitola, CA;
 Raya Fratkina, Peekskill, NY;
 Wendy Fritzke, Seattle, WA;
 Scott B. Huffman, Redwood City, CA;
 Denis Lynch, San Jose, CA;
 Samir Mahendra, Sunnyvale, CA;
 Shailaja Venkatsubramanyan, San Jose, CA;
 Scott A. Waterman, Campbell, CA;
 Mark A. Angel, Napa, CA;

**** CONTINUING DATA *******
 THIS APPLN CLAIMS BENEFIT OF 60/341,118 12/17/2001 *verified MAA*

**** FOREIGN APPLICATIONS ******* *NONE NT*

IF REQUIRED, FOREIGN FILING LICENSE GRANTED.. SMALL ENTITY **
**** 02/12/2002**

Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY CA	SHEETS DRAWING 20	TOTAL CLAIMS 61	INDEPENDENT CLAIMS 7
35 USC 119 (a-d) conditions met <input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged <i>[Signature]</i> Examiner's Signature	<i>[Initials]</i> Initials			

ADDRESS
21186

TITLE
Efficient and cost-effective content provider for customer relationship management (CRM) or other applications

FILING FEE RECEIVED 972	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees
		<input type="checkbox"/> 1.16 Fees (Filing)
		<input type="checkbox"/> 1.17 Fees (Processing Ext. of time)
		<input type="checkbox"/> 1.18 Fees (Issue)
		<input type="checkbox"/> Other _____
		<input type="checkbox"/> Credit